

DEFEND YOUR BUSINESS

UNVEILING THE LATEST EMAIL SECURITY THREATS AND EXPERT TIPS

Of the 2.1 billion+ emails SYNAQ processed last year, close to half (41.9%) were quarantined or rejected. In the ever-evolving landscape of email security threats, it's crucial to stay informed and proactive in safeguarding your data:

BEST PRACTISES: COMBAT EMAIL THREATS WITH 4-P APPROACH:

PEOPLE



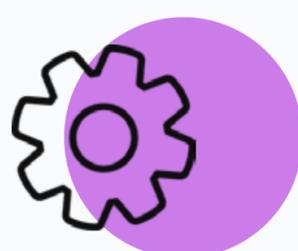
Educate and Train Employees on Email Security:

- Phishing Awareness Training: Identify suspicious emails
- Social Engineering Simulations: Test employee responses
- Reporting Procedures: Foster a culture of awareness

PROCESSES

Turn Email Security Best Practice's into Process:

- Strong Password Policies: Secure login credentials
- Encryption: Safeguard email content
- Regular Software Updates: Patch vulnerabilities



PLATFORMS



Implement Robust Email Authentication Measures:

- SPF, DKIM, and DMARC: Enhance email authentication
- Identity Threat Protection: Reduce the risk of spoofing with SPF verification, bypass protection, domain anti-spoof and executive fraud protection
- Effective SPAM Filters: Block suspicious incoming messages, links and attachments with advanced SPAM and URL threat detection and 100% virus protection

PROACTIVE

Get Proactive Monitoring and Incident Response

- Real-Time Email Monitoring: Detect anomalies
- Incident Response Plan: Establish steps to recover from breaches
- Threat Intelligence: Investigate incidents and gather evidence



HOW TO CHOOSE THE RIGHT EMAIL SECURITY PARTNER



Privacy and Compliance

Ensuring Regulatory Compliance in Email Communications

A breach in data-privacy legislation can be as costly as a cyberthreat data breach. Consider where you house your mailbox data and whether your hosting and email security provider is well-versed in (and more importantly, compliant with) relevant, localised legislation

Service Level Agreements (SLAs)

Understanding Security Commitments and Support

Look for a provider who guarantees 100% virus protection, and 100% punitive phishing protection against leading banks in South Africa. Consider value added services like training and support – and whether provider's local footprints and infrastructure can support those services in a way that makes sense given your business' needs.

Security Features

Encryption, Data Protection, and Anti-Malware Measures

Your provider should meet basic security requirements including domain authentication (SPF, DKIM, and DMARC), spam detection, virus protection, and Identity Threat Protection (ITP)

Remember, email security is not a luxury but a necessity. Prioritising and investing in email security today will go a long way in fortifying the defences of your business tomorrow and in the future. Stay vigilant, stay proactive, and stay secure in the face of evolving email security threats. [Contact us](#) to find out more.